

# PROVIDER Update



Health Net®

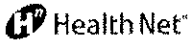

CONTRACTUAL | DECEMBER 22, 2016 | UPDATE 16-842 | 1 PAGE

## New Centene Corporation Employee Self-Insured PPO Plans

Effective January 1, 2017, Health Net of Arizona Administrative Services, Inc. (Health Net) is administering new self-insured PPO medical benefit plans for Centene Corporation employees. The Centene Corporation Employee Self-Insured PPO plan includes three options for Centene employees – Premier PPO, Basic PPO and a High Deductible Health Plan PPO. For reference, below is a sample member identification (ID) card, displaying the Centene Corporation (Plan Sponsor) logo and the Health Net Plan Administrator.

Health Net also administers behavioral health and substance abuse benefits through Envolve PeopleCare, previously known as MHN. Pharmacy benefits are administered by Envolve Pharmacy Solutions (formerly known as Health Net Pharmaceutical Services (HNPS)). Contact information is included on the member ID card.

### SAMPLE IDENTIFICATION CARD

<b>Health Net PPO</b> <b>A Preferred Provider Organization</b>	 <b>Health Net®</b> <b>PPO</b>	 <b>CENTENE</b> Self Insured
Send Medical Claims to: Health Net Commercial Claims P.O. Box 14225 Lexington, KY 40512	Customer Contact Center: 1-800-223-7691 (TTY: 711)	Member Effective Date: 01-01-2017
For electronic claim submission use payer ID 38309	Provider Inquiries: 1-800-289-2818	Group #: AM090A
Send Mental Health Claims to: MHN Attn: Confidential Employee Claims PO Box 550 Rancho Cordova, CA 95741 Payer ID 22771	Mental Health Benefits: 1-888-327-0017	Subscriber #:
	Website: www.healthnet.com	Member #_FMI
	Member Name	
	Group Name CENTENE CORPORATION	
	Subscriber Name	
	Member Name	
	RXBIN: 004336 RXPCN:ADV RXGRP: RX1884 Rx Processor: CVS Caremark	
	Health Net of Arizona Administrative Services, Inc.	

### ADDITIONAL INFORMATION

Providers are encouraged to access Health Net's provider portal online at [provider.healthnet.com](http://provider.healthnet.com) for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact the Health Net Provider Services Center by email at [AZ\\_InternetProviderInquiries@healthnet.com](mailto:AZ_InternetProviderInquiries@healthnet.com), through the Health Net provider website at [provider.healthnet.com](http://provider.healthnet.com), or by telephone at 1-800-289-2818.

THIS UPDATE APPLIES TO ARIZONA PROVIDERS:

- Physicians
- Medical Groups/IPAs
- Hospitals
- Ancillary Providers

LINES OF BUSINESS:

- Advantage Platinum (HMO)
- Advantage Platinum (PPO)
- Medicare Advantage (HMO)
- Centene Corporation Employee Self Insured PPO Plan

PROVIDER SERVICES

[az\\_internetproviderinquiries@healthnet.com](mailto:az_internetproviderinquiries@healthnet.com)  
1-800-289-2818  
[www.healthnet.com](http://www.healthnet.com)

NATIONAL PROVIDER COMMUNICATIONS

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healthnet.com  
fax 1-800-937-6086