

PROVIDER Update



Health Net®

NEWS & ANNOUNCEMENTS | FEBRUARY 5, 2016 | UPDATE 16-054 | 1 PAGE

2016 Provider Teleconferences

Health Net of Arizona, Inc. and Health Net Life Insurance Company (Health Net) are offering a variety of educational teleconferences in 2016 to physicians, case managers, nurses, and other staff who work with Health Net members. Health Net offers continuing education hours for nurses¹ for all teleconferences, and St. Joseph's Hospital and Medical Center offers continuing medical education (CME)² credits for all teleconferences. Teleconferences are scheduled from 12:00 p.m. to 1:00 p.m. Pacific time (PT) unless otherwise specified below, and topics and dates, which are subject to change, are as follows:

Topic	Date
Special Needs Plan (SNP) Model of Care	February 17, 2016
Asthma	March 23, 2016
Osteoporosis and Bone Health	April 20, 2016
Diabetes	May 18, 2016
Cardiac Health	June 15, 2016
Healthcare Effectiveness Data and Information Set (HEDIS®) Best Practices and Update	August 17, 2016
Flu/FOBT/FIT (colorectal cancer screening)	September 21, 2016
Quality Outcomes	November 16, 2016

Some of the topics are linked to the Centers for Medicare & Medicaid Services (CMS) Five-Star Quality Rating System measures. Health Net encourages provider attendance and engagement at these educational teleconferences to address health care gaps and achieve better patient outcomes and patient satisfaction.

REGISTRATION

Providers can register for these teleconferences via email to cqi_medicare@healthnet.com. Health Net sends a confirmation email with call-in information and meeting materials to registered participants prior to the teleconference. After the teleconference, attendees are sent a survey and instructions for obtaining continuing education units (CEUs) and CMEs.

¹ Provider-approved by the California Board of Registered Nursing, provider number CEP 13156, for contact hour.

² This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of St. Joseph's Hospital and Medical Center and Health Net. St. Joseph's Hospital and Medical Center is accredited by ACCME to provide continuing medical education for physicians. St. Joseph's Hospital and Medical Center designates these live activities for a maximum of 1 AMA PRA Category 1 Credit™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

THIS UPDATE APPLIES TO ARIZONA PROVIDERS:

- Physicians
- Medical Groups/IPAs
- Hospitals
- Ancillary Providers

LINES OF BUSINESS:

- Advantage Platinum (HMO)
- Advantage Platinum (PPO, POS)
- Medicare Advantage (HMO)

PROVIDER SERVICES

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HMO, PPO, POS, Medicare Advantage – 1-800-289-2818
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