

# PROVIDER Update



Health Net®

CONTRACTUAL | MAY 25, 2017 | UPDATE 17-479 | 1 PAGE

## Dignity Health Contract Termination

Dignity Health sent Health Net of Arizona, Inc. formal notice of termination for commercial, Medicare and Medicaid (Health Net Access) products. The termination is effective at 11:59 p.m., May 19, 2017.

Dignity Health will terminate the contract for the Ambetter from Health Net product effective at 11:59 p.m. on December 31, 2017.

The impacted Dignity entities are as follow:

• Ahwatukee Urgent Care	• Mercy Gilbert Medical Center
• Arizona General Hospital	• MGMC – Queen Creek Urgent Care
• Arizona Orthopedic and Surgical Specialty Hospital	• One Medical Group
• Arizona Spine and Joint Hospital	• SMI Imaging
• Chandler Regional Medical Center	• Southwest Orthopedic and Spine Hospital (OASIS Hospital)
• Dignity Health Urgent Care	• St. Joseph's Hospital and Medical Center
• Dignity Health Medical Group	• St. Joseph's Westgate Medical Center
• Gilbert Urgent Care	

### REFERRING TO PARTICIPATING FACILITIES

Participating providers must refer Health Net members to participating Health Net facilities for both inpatient and outpatient elective care services as of the termination date. A list of participating facilities is available through ProviderSearch on the Health Net website at [www.healthnet.com](http://www.healthnet.com).

### TRANSITION OF CARE

Health Net offers transition of care (TOC) services for its members. For additional information about TOC, contact the Provider Services Center at 1-800-289-2818.

### ADDITIONAL INFORMATION

If you have questions regarding the information in this update, or you only have admitting privileges to Dignity Hospitals, contact your provider relations representative immediately.

Health Net apologizes for any inconvenience this may cause to you and your patients. We value your partnership and the care you give to Health Net members.

THIS UPDATE APPLIES TO ARIZONA PROVIDERS:

- Physicians
- Medical Groups/IPAs
- Hospitals
- Ancillary Providers

LINES OF BUSINESS:

- HMO
- PPO
- CommunityCare HMO
- Centene Corporation Employee Self-Insured PPO Plan
- Medicare Advantage (HMO)
- Ambetter from Health Net (Health Insurance Marketplace)

PROVIDER SERVICES

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HMO, PPO, Medicare Advantage – 1-800-289-2818  
Ambetter from Health Net (Health Insurance Marketplace) – 1-888-926-1870  
[www.healthnet.com](http://www.healthnet.com)

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