

PROVIDER Update



Health Net®

CONTRACTUAL | JULY 13, 2017 | UPDATE 17-614 | 4 PAGES

Prior Authorization Requirement Changes

Health Net of Arizona, Inc. and Health Net Life Insurance Company (Health Net) are implementing changes to the prior authorization requirements for HMO, PPO, Ambetter from Health Net, and Medicare Advantage (MA) HMO products, as outlined in this provider update.

ACCESSING PRIOR AUTHORIZATION REQUIREMENTS

Prior authorization requirements are available on the Health Net provider website at provider.healthnet.com both pre-log in and post-log in. To access them pre-log in, go to *Working with Health Net > Policies for Non-Contracting Providers > Additional Resources > Services Requiring Prior Authorization*. To access them post-log in, go to *Working with Health Net > Contractual > Services Requiring Prior Authorization*.

Information regarding Health Net's prior authorization policies and procedures is available in the provider operations manuals, which are accessible through the Provider Library on the Health Net provider website at provider.healthnet.com under *Operations Manuals > Prior Authorization*.

FDA NEWLY APPROVED MEDICATIONS

Recently, the below medications have been approved by the U.S. Food and Drug Administration (FDA) and require prior authorization.

- Brineura™ – Approved on April 27, 2017, as a treatment for a specific form of Batten disease.
- Ocrevus™ – Approved on March 28, 2017, as a treatment for both relapsing (RMS) and primary progressive (PPMS) forms of multiple sclerosis.
- Radicava™ – Approved on May 5, 2017, as a treatment to treat patients with amyotrophic lateral sclerosis (ALS), commonly referred to as Lou Gehrig's disease.

As a reminder, prior authorization requirements were updated to include the "Newly approved medications" category per provider update 17-376, *Prior Authorization Requirement Changes*, distributed on April 27, 2017.

ADDITIONAL INFORMATION

Providers are encouraged to access Health Net's provider portal online at provider.healthnet.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact the applicable Health Net Provider Services Center, as listed in the right-hand column.

THIS UPDATE APPLIES TO ARIZONA PROVIDERS:

- Physicians
- Medical Groups/IPAs
- Hospitals
- Ancillary Providers

LINES OF BUSINESS:

- HMO
- PPO
- CommunityCare HMO
- Centene Corporation Employee Self-Insured PPO Plan
- Medicare Advantage (HMO)
- Ambetter from Health Net (Health Insurance Marketplace)

PROVIDER SERVICES

az_internetproviderinquiries@healthnet.com
HMO, PPO, Medicare Advantage – 1-800-289-2818
Ambetter from Health Net (Health Insurance Marketplace) – 1-888-926-1870
www.healthnet.com

NATIONAL PROVIDER COMMUNICATIONS

provider.communications@healthnet.com
fax 1-800-937-6086

COMMERCIAL AND MEDICARE PRIOR AUTHORIZATION REQUIREMENTS CHANGES

The table below indicates key additions and deletions to prior authorization requirements that are effective on specific times. "New" indicates new requirements and "N/A" indicates not applicable.

Requirement	Comments	Line of Business	
		HMO/PPO/ Ambetter from Health Net	MA HMO
ADDITIONS, EFFECTIVE IMMEDIATELY			
Brineura, [™] Ocrevus, [™] Radicava [™]	Listed under <i>Outpatient Pharmaceuticals (Submitted under Medical Benefit)</i> . These newly approved medications require prior authorization.	New	New
DELETIONS, EFFECTIVE IMMEDIATELY			
Xiaflex [®]	Removed, no longer requires prior authorization.	X	X
Eylea, [®] Lucentis, [®] Macugen, [®] and Visudyne [®]	Prior authorization not required for Medicare Advantage (MA) products.	N/A	X

CENTENE CORPORATION EMPLOYEE SELF-INSURED PPO SERVICES CHANGES

The prior authorization requirements for Centene Corporation employee self-insured PPO medical benefits plans are changing on specific dates, as described in the table below. "New" indicates new requirement and "Existing" indicates current requirement.

Requirement	Comments
ADDITIONS, EFFECTIVE SEPTEMBER 15, 2017	
Brineura, Ocrevus, Radicava, Spinraza, [™] Zinplava, [™]	Listed under <i>Outpatient Pharmaceuticals (Submitted under Medical Benefit)</i> . These medications require prior authorization.
Newly approved medications	Newly approved medications may require prior authorization. Contact Health Net's Pharmacy Department to confirm if a new medication requires prior authorization.
DELETIONS, EFFECTIVE IMMEDIATELY	
Xiaflex	Removed, no longer requires prior authorization

PROVIDER *Update*

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