



## Provider Claims Disputes

Please contact Arizona Priority Care first when you have a question regarding claims payment, denials, etc.

If you would like to dispute the determination of a claim, please complete the Provider Dispute Resolution form located on our website at:

<http://www.azprioritycare.com/sites/default/files/PROVIDERDISPUTERESOLUTIONREQUEST.pdf>

Please submit your provider dispute in writing to the address below.

Arizona Priority Care  
585 N. Juniper Dr. Ste. #200  
Chandler, AZ 85226  
Attn: PDR Specialist

If you have questions regarding our Provider Dispute Resolution Process, please call:

PDR Coordinator  
(480) 499-8700, Select 3, then Option 3  
(855) 706-8388, Select 3, then Option 3

To ensure we resolve your claims issues we will:

- Gladly accept additional documentation to get your claim paid, i.e. medical documentation, chart notes, authorization information
- Reprocess claims as appropriate
- Answer your questions when you are unsure how your claim was processed

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585 N. Juniper Dr. Ste. #200, Chandler, Arizona 85226  
(480) 499-8700  
[www.azprioritycare.com](http://www.azprioritycare.com)