

## Welcome

### to

q.HMO

#### Welcome to Arizona Priority Care's q.HMO system.

*q.HMO* maximizes Medicare reimbursement by facilitating the accurate coding of diagnoses and greatly enhances HCC health care management through complex data consolidation and a number of customized reports.

*q.HMO* collects and consolidates into summary pages all members' healthcare encounter data, including hospital admission, ancillary provider, pharmacy, laboratory, MMR/MOR (Monthly Membership Report/Model Output Report) and RAPS (Risk Adjustment Processing System) data.

This level of data consolidation alone gives the utilization management department and the treating physician an edge in better diagnosing and setting treatment protocols. *q.HMO* does not stop there. Applying highly developed logic to the collected data sets, *q.HMO* offers a number of tools that support decision-making related to the allocation of resources, quality care, HCC processes and risk score management.

This document is designed to provide new users with an overview of the capabilities of the *q.HMO* Application and can assist you in the daily management of senior members.

You can access Arizona Priority Care's q.HMO site by simply clicking on the link:\_

https://icode.azprioritycare.com/iHMO\_AZPCP\_iModuleLogin/Login.aspx

Once you are there, click Login Here. Make sure you are on the q.Health box. You will know you are there when the box is highlighted in yellow.



This AZPC Log In screen will appear. Enter your Username and Password, then click the Log In button or simply press Enter.

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The q.Health Member Search page will appear. At this screen you will enter your patient's name and/or Member ID to search.

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	Member Search	Batch Printing	Reports	Saspect List	Settings	References	AZPCP	
		Heritage P	rovider Netv q.Healt	ork/Arizona Pri h Member Search 04/22/2015	rity Care I	Plus		-
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The results page will then appear. You will want to click on your <u>patient's last name</u>.

#### TO PRINT THE MEMBER SUMMARY REPORT

This q.Health Member Diagnoses Page will appear. This screen will show you member information, STAR measures due, Primary Care Provider and HCC categories for diagnosis submitted. From here, click on the clipboard icon to access the consolidated summary report.

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🧭 Memb	er Search Batc	h Printing	Reports Su	ispect List		Settings	References		AZF	СР
	н	leritage Pro	ovider Network/2 q.Health Member 04/08/2	Arizona I Diagnoses 2015	Priori Page	ty Care I	Plus			
â		Primary 149779	r Care Provider ID: 01149		Prima	ury Care Pr	ovider: Jones Do,Ja	ison A	ndrew	
Member Info	(	Outstan	ding Quality Measures	層	HCC	HCC Descri	ption	2015	2014	2013
Member ID:		COA - F	unction Status Assessment	t	15	Diabetes w/	Renal or Periph. Circul.	Y	Y	Y
DOBAge/Sex:		COA - M	ledication Review			Diabetes w/	Neurol, or Other			
Address:		COA - P	ain Screening		16	Spec'd Man	if. (V12)	Y	Y	Y
- Investment		Colorect	al Cancer Screening		18	Diabetes wit	th Chronic	Y	Y	Y
Phone No:		Diabetes	Care - Eye Exam			Diabetes wit	ris (VZZ)			
Effective Date:	01/01/2015 - ACTIVE	Diabetes	Care - HbA1c <= 9%		19	(V12)	anour complication	~	-	Y
LOB:	Senior	Influenza	a Vaccination		19	Diabetes wit	thout Complication	- 1	-	Y
Health Plan:	Net Evaluated (4)				74	(V22)	1 0/12		M	N
Case Status (Her):	NUL EVALUATED (4)				/1	Polyneuropa	atny (V12)	Y	Y	Y
Alcohol/Drug					105	Vascular Dis	ease (V12)	-	Y	Y
Dual Status:	No Dual Status				100	vascular Dis	ease (v22)	-	T	1
Status:										
2015 BAE	1.137									
2010 1041.										

At this screen, you can obtain valuable information about a patient. What their current RAF score is; Demographic Information; HEDIS/STAR Measures that are outstanding for the patient; Physician Chart Review Comments; Potential Health Conditions; Diagnosis History and Pharmacy Data.

		q.Health				
Member Summa	ry as of 04-08-2015	PCP: Jones Do	Jason Andrew (1497791	149)		
Demographics		HEDIS Measures Due	Health Status Indicato	r	2015 CI	aims HCC(s):
Name: Member ID:		COA - Function Status	PCP Visit: Annual Assessment Vis	sit:	15	Diabetes w/ Renal or Periph, Circul, Manif,
DOBAge/Sex:	01/09/194075/M	Assessment	ESRD:	N		(V12)
Address:		COA - Pain Screening	Hospice:	Ν	16	Diabetes w/ Neurol. or Other Spec'd
Phone No.:	(400) 200 0021	Diabetes Care - Eve Exam	GFR:	65	10	Diabates with
Effective Date: Health Plan:	01/01/2015 - ACTIVE Health Net	Diabetes Care - HbA1c <= 9%	GFR Stage: DME & Supplies		10	Chronic Complications (V22)
2015 RAF: 2014 RAF:	1.137 1.426	mildenza vacomatori	1		71	Polyneuropathy (V12)
hysician Chart	Review Section					
1	ICD	-9 Code				
1	ICD Sug	-9 Code Igestion:	HCC: 0			
			HCC Comment: want to be DM by words like "diabetic	e sure to link to polyneuropa	the manifestat thy" and "athe	tions of the diabetes to the erosclerosis of extremities

://icode.az-pcp.com/iHMO_AZ	PCP_rCode/SecureDownload.aspx?rienamePath=Cr\SDoc\Signatures - Windows Internet Explorer				1.0
		8/3/2014			
Potential Healt	th Conditions				
нсс	HCC Description	R	eview Status	Reviewed Date	
10.1	Vascular Disease with Compl	ications C	Open		
105	Vascular Disease	c	Open		
108	Vascular Disease	C	Open		
Diagnosis Hist	tory				
Diagnosis	Diagnosis Code Description	2015	2014	2013	
44020	Athscl Extrm Ntv Art Nos	-	-	Y	
44029	Athrsc Extrm Ntv Art Oth	-	Y	Y	
44381	Angiopathy In Other Dis	-	-	Y	
25060	Dmii Neuro Nt St Uncntrl	Y	Y		
25062	Dmii Neuro Uncntrld	-	Y	Y	
25070	Dmii Circ Nt St Uncntrld	Y	Y	2	
25072	Dmii Circ Uncntrld	-	Y	Y	
25080	Dmii Oth Nt St Uncntrld		Y		
25082	Dmii Oth Uncntrld	-	Y	Y	
3572	Neuropathy In Diabetes	Y	Y		
25000	Dmii Wo Cmp Nt St Uncntr	-	-	Y	
3371	Aut Neuropthy In Oth Dis	1. T. I.	Y	Υ	
3572	Neuropathy In Diabetes	Y	Y	-	
Page	1 of 2 Primary Car	e Provider: Jones Do,Jason Andrew		Date Printed: 04/08/2015	

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Pharmacy: Filled during last	6 months	Lab: GFR, CR, Chole	estrol, Hugh A1C, Microalt	oumin (last 12 months)	
	LastDateFilled	Result Description	DOS	Result	
BODY OIL	.2/05/2014				
TRIAMCINOLONE 0.1% CREAM	11/26/2014				
PROAIR HFA 90 MCG INHALER	11/14/2014				
AMOX TR-K CLV 875-125 MG TAB	11/14/2014				
HYDROCORTISONE 5 MG TABLET	11/05/2014				
PREDNISONE 20 MG TABLET	10/31/2014				
GLIPIZIDE 5 MG TABLET	02/20/2015				
ACCU-CHEK AVIVA PLUS TEST STRP	02/20/2015				
AMMONIUM LACTATE 12% CREAM	02/11/2015				
FLUTICASONE PROP 50 MCG SPRAY	02/11/2015				
OMEPRAZOLE DR 20 MG CAPSULE	02/07/2015				
ACCU-CHEK FASTCLIX LANCETS	02/06/2015				
					0

In order to print this out for your provider, simply click on the printer icon at the bottom of the page (demonstrated here).



#### TO BATCH PRINT THE MEMBER SUMMARY REPORT

Simply click on the "Batch Printing" tab at the top of the tool bar. Then click the "Boarding Pass/Member Summary button."

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	Next Day Appointment		er Sear	ch		
	Active	Last Name First Name Member ID				
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		Date of Birth	MI	A/DD/YYYY		
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		Heritage Pro	ovider Network			

The screen will direct you to the batch printing screen. Click on the "Select LOB" drop down and click on "Senior".



The provider(s) assigned to your group will immediately display. Click on the provider you want to print the member summary report(s) for. A list of the patients assigned to the provider will populate. Select all patients that you want member summary reports for and click the "Print Diag Report" button at the bottom of the screen.

Member Search       Batch Printing       Reports       Settlings       References       Training       AZPC         Identifiage Provider Detwork/Artizona Priority Care Plus g.Hea/th Member Batch Printing 0//1/2017       Frimary Care Provider Detwork/Artizona Priority Care Plus g.Hea/th Member Batch Printing 0//1/2017       Active Primary Care Provider ID       Frimary Care Provider Mame       Primary Care Provider Specialty       Active Member Count         1205695034       Abbas Md Jalai M       Internal Medicine       66         1205695034       Abbas Md Jalai M       Internal Medicine       77         228       Abrante Md, Monia       Internal Medicine       87         114040662       Addison Md, Taira Beth       Internal Medicine       13         1569463792       Applica Makhon       Internal Medicine       70         1104921048       Ahmad Md, Mammad V       Family Practice       71         1104921048	Member Search     Batch Prinning     Reports     Settings     References     Taining     AZPCP       Heritage Provider Metwork/Arizona Priority Care Plus g.Hea/th Member Batch Prinning UILI207       Senior       Primary Care Provider Specially     Active Member       OC Methods Priority Care Provider Specially     Active Member       Optimary Care Provider Specially     Active Member       Internal Medicine     66       Optimary Care Provider Specially     Active Member       Active Medicine     7       Internal Medicine     7       Internal Medicine     7       Internal Medicine     7       Internal Medici		¢ (3)					-	-	-			
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Primary Care Provider ID     Primary Care Provider Vame     Active care Provider Vame     Activ	Image Care Provider ID     Primary Care Provider ID     Primary Care Provider ID     Primary Care Provider ID     Active Member Count       205895034     Abbas Md Jalal M     Internal Medicine     Internal Medicine     7       208979771     Abdel-Fahrman Md ruwar     Internal Medicine     87       228     Abrante Md, Monip     Internal Medicine     87       114040862     Adkison Md, Taliza Beth     Internal Medicine     88       104921048     Ahmad Md, Maper     Internal Medicine     70       912393024     Aking Md, Fedd     70     70       912393024     Aking Md, Fedd     70     70       912393024     Aking Md, Gregory S     Family Practice     71       700     Alia Md, Gregory S     Family Practice     71       714     Member ID     Member Last Name     Gender     Date of Birth     Opt In/Opt Dott (Health)     Date       8070204564MM1     Alarid     Joseph     M     06/25/1949     5     Not Evaluated       80707050FM1     Baggiore     Judith     F     08/05/1969     4     Not Evaluated       80707020640FM1     Benjamin     Robin     F <td< td=""><td></td><td></td><td> (Ø</td><td>Ser Ser</td><td>nior 🔻</td><td>Ì</td><td></td><td></td><td></td><td></td><td></td></td<>			(Ø	Ser Ser	nior 🔻	Ì						
1205895034       Abbas Md Jalal M       Internal Medicine       66         1689679771       Abdel-Rahman Md, nwar       Internal Medicine       7         9228       Abrante Md, Monipa       Internal Medicine       87         1114040862       Adkison Md, Talies Beth       Internal Medicine       87         1114040862       Adkison Md, Talies Beth       Internal Medicine       87         1114040862       Adkison Md, Talies Beth       Internal Medicine       87         1104921048       Ahmad Md, Muhammad V       Family Practice       27         1912930124       Aking Md, Rod       Internal Medicine       70         9700       Alia Md, Jeceph       Family Practice       71         192380925       Allen Mt Gregory S       Family Practice       71         1224286       Alsheigh Md, Ammar       Internal Medicine       71         1222486       Alsheigh Md, Ammar       Internal Medicine       71         1222486       Alsheigh Md, Ammar       Internal Medicine       71         1222486       Alsheigh Md, Ammar       Internal Medicine       71         12230025       Allen Mt Gregory S       Internal Medicine       75 <td>205895034     Abbas: Md Jalal M     Internal Medicine     66       689957771     Abdel-Rahman Md novar     Internal Medicine     7       228     Abrante Md,Mongo     Internal Medicine     7       1240-0662     Adkison Md,Talina Beth     Internal Medicine     87       1240-0662     Adkison Md,Talina Beth     Internal Medicine     88       104921048     Ahmad Md,Muhammad V     Internal Medicine     70       912930124     Aking Md,Ried     Internal Medicine     70       700     Alia Md,Jeeph     Family Practice     71       2286     Alsheim Md,Ammar     Internal Medicine     70       2286     Alsheim Md,Ammar     Internal Medicine     71       2286     Alsheim Md,Ammar     Gender     Det of Birth     Opt-In/Opt- Out (Health)     Death     Ter     Status       1     R07204564MM1     Alarid     Joseph     M     06/28/1940     5     Not Evaluated       2     R07204564MM1     Alarid     Joseph     M     06/28/1949     5     Not Evaluated       3     R0720460FM1     Benjamin     Robin     F     08/08/1969     4</td> <td>Primary Care Provi</td> <td>der ID</td> <td>Primary Care Provider</td> <td>lame</td> <td></td> <td></td> <td>Primary Care Provider</td> <td>Specialty</td> <td></td> <td>Active Member Count</td> <td></td>	205895034     Abbas: Md Jalal M     Internal Medicine     66       689957771     Abdel-Rahman Md novar     Internal Medicine     7       228     Abrante Md,Mongo     Internal Medicine     7       1240-0662     Adkison Md,Talina Beth     Internal Medicine     87       1240-0662     Adkison Md,Talina Beth     Internal Medicine     88       104921048     Ahmad Md,Muhammad V     Internal Medicine     70       912930124     Aking Md,Ried     Internal Medicine     70       700     Alia Md,Jeeph     Family Practice     71       2286     Alsheim Md,Ammar     Internal Medicine     70       2286     Alsheim Md,Ammar     Internal Medicine     71       2286     Alsheim Md,Ammar     Gender     Det of Birth     Opt-In/Opt- Out (Health)     Death     Ter     Status       1     R07204564MM1     Alarid     Joseph     M     06/28/1940     5     Not Evaluated       2     R07204564MM1     Alarid     Joseph     M     06/28/1949     5     Not Evaluated       3     R0720460FM1     Benjamin     Robin     F     08/08/1969     4	Primary Care Provi	der ID	Primary Care Provider	lame			Primary Care Provider	Specialty		Active Member Count		
1689679771Abdel-Rahman Md unwarInternal Medicine79228Abrante Md, MoninInternal Medicine87111400662Adkison Md, Talika BethInternal Medicine131568463792Aguilera Md, RubenInternal Medicine88104921048Ahmad Md, Muhammad VInternal Medicine71912930124Aking Md, RudeInternal Medicine71912930124Aking Md, RudeInternal Medicine71912930124Aking Md, RudeFamily Practice71912930124Aking Md, RudeFamily Practice71912930124Allen MG regory SFamily Practice71912930124Allen MG regory SJosephMail6/28/1940Practice1Ro7130487FM1BenjaminRobinFamily Practice11R07206406FM1Benzioual <td< td=""><td>689679771     Abdel-Rahman Md, newar     Internal Medicine     7       228     Abrante Md, Monip     Internal Medicine     87       114040862     Adkison Md, Tair Aa Beth     Internal Medicine     13       104921048     Ahmad Md, Muhammad V     Internal Medicine     88       104921048     Ahmad Md, Muhammad V     Internal Medicine     70       912930124     Aking Md, Eddd     Internal Medicine     70       700     Alia Md, Jeeph     Internal Medicine     71       72248     Alia Md, Jeeph     Internal Medicine     70       700     Alia Md, Jeeph     Internal Medicine     71       72248     Alia Md, Jeeph     Internal Medicine     71       7248     Alia Md, Jeeph     Internal Medicine     71       7448     Alia Md, Ammar     Member Ibn     Member Ibn     So Not Evoluated       807204564MM1     Alarid     Joseph     Member Ibn     So Not Evoluated     So Not Evoluated       9     R07130487FM1     Benzrioual     Kimberlee     F     06/25/1949     So Not Evoluated       10     R07206400FM1     Benzrioual     Abdessmad     M</td><td>1205895034</td><td></td><td>Abbas Md,Jalal M</td><td></td><td></td><td></td><td>Internal Medicine</td><td></td><td>(</td><td>56</td><td></td></td<>	689679771     Abdel-Rahman Md, newar     Internal Medicine     7       228     Abrante Md, Monip     Internal Medicine     87       114040862     Adkison Md, Tair Aa Beth     Internal Medicine     13       104921048     Ahmad Md, Muhammad V     Internal Medicine     88       104921048     Ahmad Md, Muhammad V     Internal Medicine     70       912930124     Aking Md, Eddd     Internal Medicine     70       700     Alia Md, Jeeph     Internal Medicine     71       72248     Alia Md, Jeeph     Internal Medicine     70       700     Alia Md, Jeeph     Internal Medicine     71       72248     Alia Md, Jeeph     Internal Medicine     71       7248     Alia Md, Jeeph     Internal Medicine     71       7448     Alia Md, Ammar     Member Ibn     Member Ibn     So Not Evoluated       807204564MM1     Alarid     Joseph     Member Ibn     So Not Evoluated     So Not Evoluated       9     R07130487FM1     Benzrioual     Kimberlee     F     06/25/1949     So Not Evoluated       10     R07206400FM1     Benzrioual     Abdessmad     M	1205895034		Abbas Md,Jalal M				Internal Medicine		(	56		
9228     Abrante Md, Monipa     Internal Medicine     87       1114040862     Adkison Md, Tairaa Beth     Internal Medicine     13       1568463792     Aguilera Md, Kuben     Internal Medicine     88       1104921048     Ahmad Md, Muhammad V     Family Practice     27       1913930124     Aking Md, Rudd     Internal Medicine     88       9700     Alia Md, Kuph     Family Practice     70       9702     Alia Md, Kuph     Family Practice     71       1952380925     Allen MG, Gregory S     Family Practice     71       42248     Alsheijt Md, Amma     Pamber ID     Pathod Md, Muhamma (Muhamma)     71       1952380925     Allen MG, Gregory S     Family Practice     71       42248     Alsheijt Md, Amma     Pathod (Muhamma)     71     71       1952380925     Allen MG, Gregory S     Family Practice     71     71       195246     Alsheijt Md, Amma     Statist Md, Muhamma     71     71     71       1952380925     Allen MG, Gregory S     Statist Md, Amma     71     71     71       1952380925     Allen MG, Statist Md, Amma     Statist Md, Amma	228     Abrante Md,Moni/a     Internal Medicine     87       114040662     Adkison Md,Taliyas Beth     Internal Medicine     13       568463792     Aguilera Md,Ruben     Internal Medicine     88       568463792     Aguilera Md,Ruben     17     88       114040662     Ahrad Md,Muhammad V     Family Practice     27       912930124     Aking Md,Ruben     To     70       70     Aking Md,Ruben     To     70       952380925     Allen MG,Gregory S     Family Practice     71       72248     Alshein Md,Ammar     Member First Name     Gender     Date of Birth     Opt-In/Opt	1689679771		Abdel-Rahman Md, Anwa	ar			Internal Medicine		7	7		
1114040862     Adkison Md, Taiba Beth     Internal Medicine     13       1568463792     Aguilera Md, Ruben     Internal Medicine     88       1104921048     Ahmad Md, Nuhammad V     Family Practice     77       1912930124     Aking Md, Ruben     Internal Medicine     70       9700     Alia Md, Seph     Internal Medicine     70       9701     Alia Md, Seph     Family Practice     71       422486     Alsheim Md, Ammar     Family Practice     71       422486     Alsheim Md, Ammar     Internal Medicine     53       Not Ro7204564MM1     Alarid     Joseph     Sosph     Met     Sosph       N     R07204564MM1     Alarid     Joseph     Sosph     06/28/1940     So     Not Evaluat       N     R07130487FM1     Baggiore     Judith     F     03/02/1946     \$     Not Evaluat       N     R07206406FM1     Benzioual     Kimberlee     F     08/08/1969     4     Not Evaluat       N     R07206400FM1     Benzioual     Abdessamad     M     06/13/1973     4     Not Evaluat       N     R0709809FM1     Bissell </td <td>114040862     Adkison Md, Tailwas Beth     Internal Medicine     13       568463792     Aguilera Md, Ryben     Internal Medicine     88       104921048     Ahmad Md, Muhammad V     Internal Medicine     27       12930124     Aking Md R/dd     -     Internal Medicine     70       700     Alia Md Joseph     -     Family Practice     71       952380925     Alien MG/Gregory S     -     Family Practice     71       2248     Alsheith Md, Ammar     Gender     Date of Birth     Opt In/Opt- Out (Heatth)     Date     Terns     Status       1     R07204564MM1     Alarid     Joseph     Me     06/28/1940     5     Not Evaluated       2     R07130487FM1     Baggiore     Judith     F     03/02/1946     5     Not Evaluated       3     R07206406FM1     Benjamin     Robin     F     08/08/1969     4     Not Evaluated       2     R07206407MM1     Benzrioual     Abdessamad     M     06/13/1973     5     Not Evaluated       3     R07454899MM1     Beckman     Charles     M     05/23/1985     5     Evaluated   <td>9228</td><td></td><td>Abrante Md,Moniga</td><td></td><td></td><td></td><td>Internal Medicine</td><td></td><td>8</td><td>37</td><td></td></td>	114040862     Adkison Md, Tailwas Beth     Internal Medicine     13       568463792     Aguilera Md, Ryben     Internal Medicine     88       104921048     Ahmad Md, Muhammad V     Internal Medicine     27       12930124     Aking Md R/dd     -     Internal Medicine     70       700     Alia Md Joseph     -     Family Practice     71       952380925     Alien MG/Gregory S     -     Family Practice     71       2248     Alsheith Md, Ammar     Gender     Date of Birth     Opt In/Opt- Out (Heatth)     Date     Terns     Status       1     R07204564MM1     Alarid     Joseph     Me     06/28/1940     5     Not Evaluated       2     R07130487FM1     Baggiore     Judith     F     03/02/1946     5     Not Evaluated       3     R07206406FM1     Benjamin     Robin     F     08/08/1969     4     Not Evaluated       2     R07206407MM1     Benzrioual     Abdessamad     M     06/13/1973     5     Not Evaluated       3     R07454899MM1     Beckman     Charles     M     05/23/1985     5     Evaluated <td>9228</td> <td></td> <td>Abrante Md,Moniga</td> <td></td> <td></td> <td></td> <td>Internal Medicine</td> <td></td> <td>8</td> <td>37</td> <td></td>	9228		Abrante Md,Moniga				Internal Medicine		8	37		
1568463792     Aguilera Md,Ruben     Internal Medicine     88       1104921048     Ahmad Md,Muhammad V     Family Practice     27       1912930124     Aking Md,Rudd     Internal Medicine     70       9700     Alia Md,Greeph     Family Practice     55       1952380925     Allen Mr,Gregory S     Family Practice     71       4Z248     Alsheijn Md,Ammar     Internal Medicine     72       Member ID     Member Last Name     Member First Name     Gender     Date of Birth     Opt-In/Opt- Out (Health)     Date for Status       Not     R07204564MM1     Alarid     Joseph     M     06/28/1940     5     Not Evaluad       Not     R07130487FM1     Baggiore     Judith     F     03/02/1946     5     Not Evaluad       Not     R07206406FM1     Benzrioual     Kimberlee     F     08/08/1969     4     Not Evaluad       Not     R07206406FM1     Benzrioual     Abdessamad     M     06/13/1973     4     Not Evaluad       Not     R0709809FM1     Bissell     Mary     F     11/09/1943     5     Not Evaluad       Not     R07099809FM	568463792     Aguilera Md, Ryben     Internal Medicine     88       104921048     Ahmad Md, Mchammad V     Family Practice     27       912930124     Aking Md, Rodd     Internal Medicine     70       0     Alia Md/Joseph     Family Practice     55       952380925     Allen McGregory S     Family Practice     71       22486     Alsheith Md, Ammar     Member First Name     Gender     Date of Birth     Opt-In/Opt-     Date     Status       1     Member ID     Member Last Name     Member First Name     Gender     Date of Birth     Opt-In/Opt-     5     Not       2     R07204564MM1     Alarid     Joseph     M     06/28/1940     S     S     Not       2     R07130487FM1     Baggiore     Jolith     Fa     0/2/2/1949     S     S     Not       2     R07206406FM1     Benjamin     Robin     F     0/2/2/1949     S     Not     Evaluated       3     R07206406FM1     Benziroual     Abdesamad     M     06/13/1973     4     Not       2     R07099809FM1     Bissell     Mary     F     1	1114040862		Adkison Md, Talissa Beth				Internal Medicine		1	13		
1104921048     Ahmad Md, Muhammad V     Family Practice     27       1912930124     Aking Md, Fedd     Internal Medicine     70       9700     Alia Md, Gregory S     Family Practice     55       1952380925     Allen Mr, Gregory S     Family Practice     71       4Z248     Alsheijn Md, Ammar     Internal Medicine     23       Member ID     Member Last Name     Member First Name     Gender     Date of Birth     Opt-In/Opt- Out (Health)     Death Date     Tier     Status       Not     R07204564MM1     Alarid     Joseph     M     06/28/1940     5     Not Evaluad       R07130487FM1     Baggiore     Judith     F     03/02/1946     5     Not Evaluad       R07657098FM1     Benzrioual     Kimberlee     F     08/08/1969     4     Not Evaluad       R07206406FM1     Benzrioual     Abdessamad     M     06/13/1973     4     Not Evaluad       R0709809FM1     Bissell     Mary     F     11/09/1943     5     Not Evaluad	104921048     Ahmad Md, Muhammad V     Family Practice     27       912930124     Aking Md, Rdd     Internal Medicine     70       700     Alia Md, Jopeph     Family Practice     55       952380925     Allen Md, Gregory S     Family Practice     71       22486     Alsheim Md, Ammar     Internal Medicine     71     71       Member ID     Member Last Name     Member First Name     Gender     Date of Birth     Opt-In/Opt- Out (Health)     Death     Tier     Status       Not     R07204564MM1     Alarid     Joseph     M     06/28/1940     5     Not Evaluated       R07130487FM1     Baggiore     Judith     F     03/02/1946     5     Not Evaluated       R07206406FM1     Benzrioual     Kimberlee     F     08/08/1969     4     Not Evaluated       R0709809FM1     Benzrioual     Abdessamad     M     0/13/1973     4     Not Evaluated       R07454899MM1     Bosekman     Charles     M     05/23/1985     5     Not Evaluated       R07454899MM1     Bosekman     Charles     M     05/23/1985     5     Not Evaluated	1568463792		Aguilera Md,Ruben				Internal Medicine		8	38		
1912930124   Aking Md,R,dd   Internal Medicine   70     9700   Alia Md,R,eeph   Family Practice   55     1952380925   Allen Mr,Gregory S   Family Practice   71     4Z248   Alsheijn Md,Ammar   Internal Medicine   23     Member ID   Member Last Name   Member First Name   Gender   Date of Birth   Opt-In/Opt- Out (Health)   Death Date   Tier   Status     Not   R07204564MM1   Alarid   Joseph   M   06/28/1940   5   Not Evaluat     R07130487FM1   Baggiore   Judith   F   03/02/1946   5   Not Evaluat     R07657098FM1   Benzrioual   Kimberlee   F   08/08/1969   4   Not Evaluat     R07206406FM1   Benzrioual   Abdessamad   M   06/13/1973   4   Not Evaluat     R0709809FM1   Bissell   Mary   F   11/09/1943   5   Not Evaluat	912930124     Aking Md, Rdd     Internal Medicine     70       700     Alia Md, Jkeph     Family Practice     55       952380925     Allen McGregony S     Family Practice     71       22486     Alshein Md, Ammar     Internal Medicine     23       Member ID     Member Last Name     Gender     Date of Birth     Opt-In/Opt-Out (Health)     Date for Status       R07204564MM1     Alarid     Joseph     M     06/28/1940     5     Not Evaluated       R07130487FM1     Baggiore     Judith     F     03/02/1946     5     Not Evaluated       R07206406FM1     Benzrioual     Kimberlee     F     08/08/1969     4     Not Evaluated       R07206406FM1     Benzrioual     Abdesamad     M     06/13/1973     4     Not Evaluated       R07099809FM1     Benzrioual     Mary     F     11/09/1943     5     Not Evaluated       R07454899MM1     Bissell     Mary     F     11/09/1943     5     Not Evaluated       R07454899MM1     Boeckman     Charles     M     05/23/1985     5     Not Evaluated       R07454899MM1     Boeckman	1104921048		Ahmad Md, Muhammad	V			Family Practice		1	27		
9700       Alia Md, Jeeph       Family Practice       55         1952380925       Allen Mr, Gregory S       Family Practice       71         4Z248       Alsheijn Md, Ammar       Internal Medicine       23         Member ID       Member Last Name       Member First Name       Gender       Date of Birth       Opt-In/Opt- Out (Health)       Death Date       Tier       Status         R07204564MM1       Alarid       Joseph       M       06/28/1940       5       Not Evaluat         R07130487FM1       Baggiore       Judith       F       03/02/1946       5       Not Evaluat         R0750598FM1       Benzrioual       Kimberlee       F       08/08/1969       4       Not Evaluat         R07206406FM1       Benzrioual       Kimberlee       F       08/08/1969       4       Not Evaluat         R0709809FM1       Benzrioual       Abdessamad       M       06/13/1973       4       Not Evaluat         R0709809FM1       Bissell       Mary       F       1/09/1943       5       Not Evaluat	700     Alia Md, Geeph     Family Practice     55       952380925     Allen Mc Gregory S     Family Practice     71       22486     Alsheim Md, Ammar     Internal Medicine     23       Member ID     Member Last Name     Member First Name     Gender     Date of Birth     Opt-In/Opt- Out (Health)     Death     Tier     Status       Not     R07204564MM1     Alarid     Joseph     M     06/28/1940     5     Not       R07130487FM1     Baggiore     Judith     F     03/02/1946     5     Not       R07657098FM1     Benjamin     Robin     F     06/25/1949     5     Not       R07206406FM1     Benzrioual     Kimberlee     F     08/08/1969     4     Not       R07206407MM1     Benzrioual     Abdessamad     M     06/13/1973     4     Not       R07099809FM1     Bissell     Mary     F     11/09/1943     5     Not       Evaluated     R07454899MM1     Boeckman     Charles     M     05/23/1985     5     Not       Evaluated     Print Boarding Pass     Print Summary Report     Print Diag Report     5	1912930124		Aking Md,Rodd				Internal Medicine		7	70		
1952380925     Allen McGregory S     Family Practice     71       4Z248     Alsheijn Md,Ammar     Internal Medicine     23       Member ID     Member Last Name     Member First Name     Gender     Date of Birth     Opt-in/Opt- Out (Health)     Death Date     Tier     Status       R07204564MM1     Alarid     Joseph     M     06/28/1940     5     Not Evaluat       R07130487FM1     Baggiore     Judith     F     03/02/1946     5     Not Evaluat       R075008FM1     Benjamin     Robin     F     06/25/1949     5     Not Evaluat       R07206406FM1     Benzrioual     Kimberlee     F     08/08/1969     4     Not Evaluat       R0709809FM1     Benzrioual     Abdessamad     M     06/13/1973     4     Not Evaluat       R07099809FM1     Bissell     Mary     F     1/09/1943     5     Not Evaluat	952380925     Allen McGregory S     Family Practice     71       22486     Alsheim Md,Ammar     Internal Medicine     23       Member ID     Member Last Name     Member First Name     Gender     Date of Birth     Opt-In/Opt- Out (Health)     Date     Tire     Status       Not     R07204564MM1     Alarid     Joseph     M     06/28/1940     5     Not Evaluated       R07130487FM1     Baggiore     Judith     F     03/02/1946     5     Not Evaluated       R07206406FM1     Benjamin     Robin     F     06/25/1949     5     Not Evaluated       R07206406FM1     Benzrioual     Kimberlee     F     08/08/1969     4     Not Evaluated       R070206407MM1     Benzrioual     Abdessamad     M     06/13/1973     4     Not Evaluated       R07099809FM1     Bissell     Many     F     11/09/1943     5     Not Evaluated       R07454899MM1     Boeckman     Charles     M     05/23/1985     5     Not Evaluated       Print Boarding Pass     Print Summary Report     Print Diag Report     Print Diag Report     F     10/03/1985     5 <td>9700</td> <td></td> <td>Alia Md,Joseph</td> <td></td> <td></td> <td></td> <td>Family Practice</td> <td></td> <td>-</td> <td>55</td> <td></td>	9700		Alia Md,Joseph				Family Practice		-	55		
42248b     Alsheigh Md,Ammar     Member linternal Medicine     23       Member ID     Member Last Name     Member First Name     Gender     Date of Birth     Opt-in/Opt- Out (Health)     Death Date     Tier     Status       R07204564MM1     Alarid     Joseph     M     06/28/1940     5     Not Evaluat       R07130487FM1     Baggiore     Judith     F     03/02/1946     5     Not Evaluat       R0757098FM1     Benjamin     Robin     F     06/25/1949     5     Not Evaluat       R07206406FM1     Benzrioual     Kimberlee     F     08/08/1969     4     Not Evaluat       R070206406FM1     Benzrioual     Abdessamad     M     06/13/1973     4     Not Evaluat       R07099809FM1     Bissell     Mary     F     11/09/1943     5     Not Evaluat	ZZ48b     Alshein Md,Ammar     Member ID     Member Last Name     Member First Name     Gender     Date of Birth     Opt-In/Opt- Out (Health)     Death Date     Tier     Status       R07204564MM1     Alarid     Joseph     M     06/28/1940     5     Not Evaluated       R07130487FM1     Baggiore     Judith     F     03/02/1946     5     Not Evaluated       R07206406FM1     Benjamin     Robin     F     06/25/1949     5     Not Evaluated       R07206406FM1     Benzrioual     Kimberlee     F     08/08/1969     4     Not Evaluated       R07206406FM1     Benzrioual     Abdessamad     M     06/13/1973     4     Not Evaluated       R07099809FM1     Bissell     Mary     F     11/09/1943     5     Not Evaluated       R07454899MM1     Boeckman     Charles     M     05/23/1985     5     Not Evaluated       Print Boarding Pass     Print Summary Report     Print Diag Report     Print Diag Report     *	1952380925		Allen Mg,Gregory S				Family Practice			/1	$\sim$	
Member IDMember Last NameMember First NameGenderDate of BirthOpt-In/Opt- Out (Health)Death DateTierStatusR07204564MM1AlaridJosephM06/28/19405Not EvaluatR07130487FM1BaggioreJudithF03/02/19465Not EvaluatR07657098FM1BenjaminRobinF06/25/19495Not EvaluatR07206406FM1BenzrioualKimberleeF08/08/19694Not EvaluatR07206407MM1BenzrioualAbdessamadM06/13/19734Not EvaluatR07099809FM1BissellMaryF11/09/19435Not Evaluat	Member ID     Member Last Name     Member First Name     Gender     Date of Birth     Opt-In/Opt- Out (Health)     Death Date     Tier     Status       R07204564MM1     Alarid     Joseph     M     06/28/1940     5     Not Evaluated       R07130487FM1     Baggiore     Judith     F     03/02/1946     5     Not Evaluated       R07206406FM1     Benjamin     Robin     F     06/25/1949     5     Not Evaluated       R07206406FM1     Benzrioual     Kimberlee     F     08/08/1969     4     Not Evaluated       R07099809FM1     Benzrioual     Abdessamad     M     06/13/1973     4     Not Evaluated       R07099809FM1     Bissell     Mary     F     11/09/1943     5     Not Evaluated       R07454899MM1     Boeckman     Charles     M     05/23/1985     5     Not Evaluated       Print Boarding Pass     Print Summary Report     Print Diag Report     Print Diag Report     *	422486		Alsheikh Md,Ammar				Internal Medicine			23		
R07204564MM1AlaridJosephM06/28/19405Not EvaluatR07130487FM1BaggioreJudithF03/02/19465Not EvaluatR07657098FM1BenjaminRobinF06/25/19495Not EvaluatR07206406FM1BenzrioualKimberleeF08/08/19694Not EvaluatR07206407MM1BenzrioualAbdessamadM06/13/19734Not EvaluatR07099809FM1BissellMaryF11/09/19435Not Evaluat	R07204564MM1     Alarid     Joseph     M     06/28/1940     5     Not Evaluated       R07130487FM1     Baggiore     Judith     F     03/02/1946     5     Not Evaluated       R0757098FM1     Benjamin     Robin     F     06/25/1949     5     Not Evaluated       R07206406FM1     Benzrioual     Kimberlee     F     08/08/1969     4     Not Evaluated       R07096809FM1     Benzrioual     Abdessamad     M     06/13/1973     4     Not Evaluated       R07099809FM1     Bissell     Mary     F     11/09/1943     5     Not Evaluated       R07454899MM1     Boeckman     Charles     M     05/23/1985     5     Not Evaluated       Print Boarding Pass     Print Summary Report     Print Diag Report     Print Diag Report     Print Diag Report	Member I	)	Member Last Name	Member First Na	me Gender	Date of Birth	Opt-In/Opt- Out (Health)	Death Date	Tier	Status		
P     R07130487FM1     Baggiore     Judith     F     03/02/1946     5     Not Evaluat       P     R07657098FM1     Benjamin     Robin     F     06/25/1949     5     Not Evaluat       P     R07206406FM1     Benzrioual     Kimberlee     F     08/08/1969     4     Not Evaluat       P     R07206407MM1     Benzrioual     Abdessamad     M     06/13/1973     4     Not Evaluat       P     R07099809FM1     Bissell     Mary     F     11/09/1943     5     Not Evaluat	2     R07130487FM1     Baggiore     Judith     F     03/02/1946     5     Not Evaluated       2     R07657098FM1     Benjamin     Robin     F     06/25/1949     5     Not Evaluated       2     R07206406FM1     Benzrioual     Kimberlee     F     08/08/1969     4     Not Evaluated       2     R07206407MM1     Benzrioual     Abdessamad     M     06/13/1973     4     Not Evaluated       2     R07099809FM1     Bissell     Mary     F     11/09/1943     5     Not Evaluated       2     R07454899MM1     Boeckman     Charles     M     05/23/1985     5     Not Evaluated       Print Boarding Pass     Print Summary Report     Print Diag Report	R07204564	MM1	Alarid	Joseph	М	06/28/1940			5	Not Evaluated	^	
Image: Nordestrong SPM1     Benjamin     Robin     F     06/25/1949     5     Not Evaluat       Image: Nordestrong SPM1     Benzrioual     Kimberlee     F     08/08/1969     4     Not Evaluat       Image: Nordestrong SPM1     Benzrioual     Kimberlee     F     08/08/1969     4     Not Evaluat       Image: Nordestrong SPM1     Benzrioual     Abdessamad     M     06/13/1973     4     Not Evaluat       Image: Nordestrong SPM1     Bissell     Mary     F     11/09/1943     5     Not Evaluat	R07507098FM1     Benjamin     Robin     F     06/25/1949     5     Not Evaluated       R07206406FM1     Benzrioual     Kimberlee     F     08/08/1969     4     Not Evaluated       R07206407MM1     Benzrioual     Abdessamad     M     06/13/1973     4     Not Evaluated       R07099809FM1     Bissell     Mary     F     11/09/1943     5     Not Evaluated       R07454899MM1     Boeckman     Charles     M     05/23/1985     5     Not Evaluated	2 R07130487	FM1	Baggiore	Judith	F	03/02/1946			5	Not Evaluated		
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R07206407MM1   Benzrioual   Abdessamad   M   06/13/1973   4   Not Evaluat     R07099809FM1   Bissell   Mary   F   11/09/1943   5   Not Evaluat	Z     R07206407MM1     Benzrioual     Abdessamad     M     06/13/1973     4     Not Evaluated       Z     R07099809FM1     Bissell     Mary     F     11/09/1943     5     Not Evaluated       Z     R07454899MM1     Boeckman     Charles     M     05/23/1985     5     Not Evaluated       V     Vertice Section 2016       Print Boarding Pass     Print Summary Report     Print Diag Report     Print Diag Report	✓ R07206406	FM1	Benzrioual	Kimberlee	F	08/08/1969			4	Not Evaluated		
R07099809FM1 Bissell Mary F 11/09/1943 5 Not Evaluat	Image: Constraint of the sector of the se	✓ R07206407	MM1	Benzrioual	Abdessamad	М	06/13/1973			4	Not Evaluated		
	R07454899MM1   Boeckman   Charles   M   05/23/1985   5   Not Evaluated     Print Boarding Pass   Print Summary Report   Print Diag Report   >	✓ R07099809	FM1	Bissell	Mary	F	11/09/1943			5	Not Evaluated		
R07454899MM1 Boeckman Charles M 05/23/1985 5 Not Evaluat	Print Boarding Pass Print Summary Report Print Diag Report	R07454899	MM1	Boeckman	Charles	М	05/23/1985			5	Not Evaluated	~	
	Print Boarding Pass Print Summary Report Print Diag Report	<									>		

If you would like to print all patients assigned to the provider selected then simply click here and hit the "Print Diag Report".

A separate dialog box will pop up to display all the patient summary reports selected. Click on the "Print" icon and all member summary reports will be sent to the printer. <u>(Please note that if you have selected numerous summary reports at once the system may take several minutes to load all information before you can print.)</u>



# q.HMO Patient Summary Reference Tool



Member Summary as of 01-27-2017

**MD** Reviewer

### AZPCq.Health

PCP Doe MD, John

2017 Current list of Hierarchical Condition Categories (HCCs) captured via claims

Doe, Jane 05/16/1945

Demographic	· <b>c</b>				
Name:	Doe, Jane	HEDIS Measure Due	Health Status Indicator		2017Claims HCC(s)
Member ID:	123456789	Breast Cancer Screening Diabetic Eye Exam	PCP Visit:		111 Chronic Obstructive
DOBAge/Sex	05/16/1945 71/F	COA Pain Screening	Annual Assessment Visit:	Ν	18 Diabetes with Chronic
Address: Phone No.:	1234 W Camelback Rd, Phoenix, AZ 85060 (623) 555-4444	CMS Quality STAR Measures: Please Close Gaps in Care	ESRD: Hospice: GFR: GFR Stage:	N 52 <sub>B</sub>	Complications (V22) 58 Major Depressive, Bipolar, and Paranoid Disorders (V22) 96 Specified Heart
Effective Date	e: 01/01/2017-ACTIVE		DME & Supplies		Arrhythmias
LOB:	Senior				
Health Plan:	Health Net				
2017 RAF: 2016 RAF:	1.898 1.313 2. Prov 3. Sup	Ph C Physicians review medica vides an opportunity to eval ports documentation, codin	nysician Chart Review Sec I records, labs, imaging studie luate and capture potentially ag and linking chronic conditio	es, hos new a ns to	pitalizations for HCCs nd missed chronic conditions improve RAF and STARs
🛧 Physici	an Chart Review Secti	on:			
1	ICD-10 Code	E1122 - Type 2 D	M W/Diabetic CKD		
	Suggestion:	HCC Comn years. This document [	<mark>nent:</mark> Patient has Type 2 DM and ( meets criteria for Type 2 DM with Diagnosis, Status and Plan for Dia	GFRs > Diabeti betic Cl	30 and <60 over past two c CKD Stage 3. Please KD (E11.22) and CKD Stage

Chronic conditions are listed by HCC category between bold black lines. Assess all chronic conditions reported in previous years.

(N18.3) Thank you.

Ayubi-Moak, Ineke

11/07/2016

Diagnosis History Diagnosis	Diagnosis Code Description	2017	2016	2015
E1169	Type 2 DM W/Other Spec Complication	-	Y	Y
E1165	Type 2 DM W/Hyperglycemia	Y	Y	-
J410 J449	Simple Chronic Bronchitis Copd Unspecified	- Y	"Y" = Condition diagnosed and reported	Y
1509	Heart Failure Unspecified	-	"A" = Condition not reported "A" = Condition reported by Ancillary	Y
15032	Chronic Diastolic Heart Failure	Α	Service: Provider needs to	
F331	Major Depressive D/O Recurrent Mod	Y	evaluate & document	Y
I4891	Atrial Fibrillation	-	Y	-
1495	Sick Sinus Syndrome	Y		



Computer generated assessment of potential conditions the member may have based on clinical algorithms and past diagnoses

otential Health Conditions									
нсс	HCC Description	<b>Review Status</b>	Reviewed Date						
85	Congestive Heart Failure	Open							
15	Diabetes w/ Renal or Periph. Circul. Manif.	Open							
16	Diabetes w/ Neurol. or Other Spec'd Manif.	Open							

Medication list is derived	from Pharmacy Data	Labs within	Labs within the last 12 months are based on claims						
Pharmacy: Filled during last 12	months	Lab: GFR, CR, Cholestero	Lab: GFR, CR, Cholesterol, HbA1C, Microalbumin (last 12 months)						
Label Name	Last Date Filled	Test Description	Date of Service	Result					
HYDROCODON- ACETAMINOPHEN 5-325	11/29/2016	Cholesterol	11/07/2016	224					
TEMAZEPAM 15 MG CAPSULE	11/28/2016	HDL Cholesterol	11/07/2016	75					
VENI AFAXINE HCL 75 MG	11/27/2016	HEMOGLOBIN A1C	11/07/2016	6.1					
TABLET	11/21/2010	Cholesterol	08/08/2016	229					
ATENOLOL 100 MG TABLET	11/21/2016	GFR Estimated	08/08/2016	52					
LISINOPRIL 10 MG TABLET	10/02/2016	(Non-African American)							
METFORMIN HCL 500 MG TABLET	09/28/2016	HDL Cholesterol	08/08/2016	85					
TRAZODONE 50 MG TABLET	05/15/2016	Creatinine, Urine	01/08/2016	153.0					
VENLAFAXINE HCL ER 75 MG CAP	02/15/2016	Cholesterol	01/07/2016	198					

#### Making the q.HMO Patient Summary Actionable

- 1. Download and print the q.HMO Patient Summary prior to the office visit with an AZPC member.
- 2. Review accuracy of Patient Name/DOB, Provider Name and Member eligibility.
- 3. Compare the previous year's Risk Adjustment Factor or RAF score with the member's current year RAF to estimate the relative need for further evaluation and documentation of chronic conditions.
- 4. Determine if the member has completed an Annual Assessment and review the chronic conditions that have already been submitted to claims in 2017.
- 5. When there are chronic conditions listed in the **Physician Chart Review Section**, it indicates that an AZPC Physician Educator completed a comprehensive chart review.
- 6. Evaluate and determine if the Physician suggested conditions are present. When clinically applicable, be sure to **document** the **Diagnosis**, **Status and Plan for each coded condition**.
- 7. In the **Diagnosis History Section**, assess all chronic conditions captured in the last three years. Document the conditions that are still present and needing recapture in the current year.
- 8. If you disagree with the diagnosis of a condition in the Physician Chart Review or Diagnosis History Sections, simply write "Disagree" or "Resolved" next to the medical condition and fax a copy to 480-403-8209.
- 9. Review **Potential Health Conditions**, **Pharmacy Data** and **relevant Labs** for information that may indicate additional medical conditions needing recapture.
- 10. If you have any questions or need additional information, please contact your AZPC Provider Relations Representative.