



Dear Member,

Welcome to Arizona Priority Care (AZPC), a strategic partner with Wellcare by Allwell™, your selected Medicare Advantage Health Plan. AZPC partners with your Primary Care Provider (PCP), [PCP name inserted], to help coordinate and deliver quality services to you that will help improve and maintain your healthcare status.

**AZPC is here to provide you with excellent services, including:**

- In-home preventive healthcare services, including your annual assessment, making healthcare convenient for you while keeping your PCP up-to-date.
- Help you complete your quality screenings, including but not limited to your diabetic labs, retinal eye exams, mammograms, and colorectal health screenings.
- Provide you with medication management opportunities, and help you overcome any difficulties you may have to pick-up your medications.
- Keep your PCP up-to-date with any admissions to the emergency department, hospital, or long-term care facilities you may have, ensuring you receive appropriate post-discharge care.
- FUN activities and event opportunities we know you will love through our **Senior Advantage Club**, such as Movie Days, Dances, Educational Seminars, Casino and Entertainment Trips.

Great news! You are already enrolled with AZPC and eligible to participate in any of the listed services. These services may be free to you; however, some healthcare services may be tied to your plan benefits. On occasion, a small fee for the trips may be applicable to help cover the cost of transportation or admission.

If you have questions or would like more information about AZPC's services, contact our Customer Service Advocates at 480-499-8750 (TTY: 711) from 8 a.m. to 5 p.m. or visit our website at [www.azprioritycare.com](http://www.azprioritycare.com).

We look forward to serving your healthcare needs!

## Our Compliance Plan

As a network contracted with Medicare Advantage health plans, Arizona Priority Care is required to follow a Compliance Plan. The Compliance Plan is used by AZPC to find and stop potential violations to laws governing healthcare. This plan is available for your review on the AZPC website at:

<https://azprioritycare.com/about-us/compliance/>

## Advance Directives

An Arizona Advance Directive lets an individual select an authorized representative to make decisions on their behalf and make end-of-life treatment selections. The authorized representative selected may be a spouse, family member, or close friend. The authorized representative will have the right to make any medical decision that is aligned with the person's wishes. For additional information and access to Advance Directive forms visit:

<https://www.azag.gov/seniors/life-care-planning>



Scan to view our  
Compliance Plan



Follow us on social media to stay up to date with events and news

Arizona Priority Care

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